

ISO 9001:2015 UPDATE

ISO has officially published the Final Draft International Standard (FDIS) for ISO 9001:2015, signalling the penultimate stage of the revision process for the world's most widely adopted international management system (QMS) standard. The final standard is currently due for publication in September 2015.

THE CHANGES

ISO 9001:2015 will be more compatible with other management systems, such as ISO 14001:2015 and ISO 27001:2013.

With the incorporation of Annex SL, which is the high level structure and common text for all new and revised **ISO management system standards**, some of the main new requirements include organisational context, knowledge and risk-based thinking.

The new standard will follow this ten section structure:

1. Scope
2. Normative References
3. Terms and Definitions
4. Context of the Organization
5. Leadership
6. Planning
7. Support
8. Operation
9. Performance Evaluation
10. Improvement

An overview of the changes includes:

4.0 Context of the organisation

The standard introduces a new requirement to identify the internal and external factors and conditions that affect an organisation.

5.0 Leadership

There is a requirement for top management to demonstrate leadership and management directly with the system. There is now far more emphasis on this requirement compared to the older standard. The management representative requirement has been removed.

6.0 Planning

This is a new term added to the high level structure with a requirement to address risks and opportunities and to carefully plan changes within the management system. There is much more focus on risk based thinking and the requirement for objectives still remains.

7.0 Support

This new term builds upon the ISO 9001:2008 requirements for competence and awareness and is now extended to include persons under the organisation's control and not just employees.

Document control and records is now referred to as Documented Information. There is no longer a requirement for a quality manual and the six procedures.

8.0 Operation

This includes many of the old requirements from clause 7 and the basic principles of controlling operations have not changed.

9.0 Performance Evaluation

This has similar themes to the existing standard, but with a new emphasis on evaluation in addition to the current requirement to measure and analyse. The requirement to monitor customer perception still exists.

10.0 Improvement

This section includes non-conformity, corrective action and continual improvement. The requirement for preventive action has been removed and replaced by the risk based thing earlier in the standard.

TERMINOLOGY

Much of the terminology is the same but the following are some changes:

- Documents and records are now referred to as documented information
- Documented procedure is no longer used
- Exclusions is no longer used
- Products now means products and services
- Supplier is now an external provider
- Management Representative is no longer in the standard
- Preventive action is no longer in the standard

TRANSITION TO ISO 9001:2015

All World Certification Services (WCS) certified clients will be required to transition to the new ISO 9001:2015 standard.

- There will be a three year transition period from the date the new standard is published.
- Existing certification can be upgraded at any time although to upgrade during a surveillance audit will require more audit duration.
- WCS is still accepting new applications to the old standard and we will continue to do so for the foreseeable future.
- Any current or new ISO 9001:2008 certificates will be valid until three years from the release of ISO 9001:2015.

HOW CAN WCS HELP WITH YOUR TRANSITION

- Gap Analysis Audit - WCS is able to complete a gap analysis audit on your environmental management system identifying areas of weakness against the new ISO 9001:2015. This will be charged at a day rate of £500 plus VAT and can be a single day or multiple days depending on the size of the organisation. A report will be provided at the end of the analysis showing actions required. If you are interested in this service please email info@world-cert.co.uk.
- Client Awareness Seminar - WCS will be holding these in the first half of 2016. Please email training@world-cert.co.uk to register your interest and WCS will provide details nearer the time.
- Need a consultant – WCS can't recommend a consultant as it has to be completely impartial. However WCS does hold a list of consultants throughout the UK and would be happy to send you some local contact details.
- Don't panic. You have more than three years to transition. WCS will work with all our clients in order to facilitate a smooth transition.

UKAS ACCREDITATION

WCS will be required to go through a UKAS transition process in order to achieve accreditation and be authorised to provide certification to the new standard.

WCS expect UKAS to audit the WCS internal system in April / May 2016 and it is hoped that WCS can provide UKAS Accredited Certification to ISO 9001:2015 from June / July 2016.

