



IMPARTIALITY POLICY

World Certification Services Ltd. its Directors, Managers, Staff and others involved in the Certification of Organisations fully understand the importance of impartiality in undertaking its Certification Activities.

All personnel, internal and external, and committees of WCS are required to act impartially. WCS does not involve itself in any form of consultancy or other activities which might jeopardise impartiality or result in a conflict of interests, nor does it sub-contract to consultancy organisations. WCS would not certificate a client organisation which had received management system consultancy or internal audits, where the relationship between the consultancy organisation and WCS poses an unacceptable threat and impartiality was put at risk.

To supplement in-house resource WCS employs Associate (sub-contract) auditors and sometimes has working relationships with overseas business managers. At no stage does WCS outsource its audits to management systems consultancy organisations, outsource its certification decisions, or link its marketing activities with management systems consultancy. WCS retains full control of all decision-making processes regarding granting, maintaining, renewing, extending, reducing, suspending or withdrawing certification.

WCS continues to evaluate the risks associated with its operations in the UK and overseas to ensure it can meet liabilities associated with its certification activities. A comprehensive risk analysis is maintained and reviewed at period intervals.

An impartiality committee has been formed and meet three times per year. The certification process and the risk analysis document is reviewed and improvements made were applicable

William Slocombe

Managing Director

UNCONTROLLED COPY